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AUG 11 2005

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

JC06 Re PCT/PTO 11 AUG 2005

In re Application
Helmut KUNKEL
Serial No. 10/507,102
IA Filing Date: March 12, 2003
For: METHOD FOR OPERATING A CALL-CENTRE

Atty's Dkt: KUNKEL1

) Application Division
) ATTN: PCT
) Washington, D.C.
) Confirmation No. 2041
) Date: August 11, 2005

LATE SUBMISSION OF DECLARATION AND/OR TRANSLATION IN APPLICATION FILED UNDER 35 USC 371

U.S. Patent and Trademark Office
Customer Service Window
Randolph Building, Mail Stop Missing Parts
401 Dulany Street
Alexandria, VA 22314

Sir:

The present communication is in response to the "NOTICE OF MISSING REQUIREMENTS UNDER 35 USC 371..." dated June 16, 2005. Attached hereto is/are:

[XX] An executed oath or declaration in compliance with 37 C.F.R. 1.63, identifying the present application by title and priority information.
 [XX] A certified copy of priority document no. DE 102 10 791.2, filed March 12, 2002. Priority is claimed.
 [XX] Additional fees as calculated below:

<input type="checkbox"/> Search fee		
<input type="checkbox"/> Examination fee		
Surcharge of \$130.00 for furnishing the oath or declaration later than [] 20 [X] 30 months from the earliest claimed priority date (37 CFR 1.492(e)).		\$130.00
Number of each additional 50 pages or fraction thereof (round up to a whole number)	RATE	
	X \$250.00	
Number of Claims Previously Paid For	Number of Extra Claims	Rate
- 20 =		X \$ 50.00
- 3 =		X \$200.00
Multiple Dependent Claims (if applicable)		+ \$360.00
TOTAL OF ABOVE CALCULATIONS		\$
Reduction of $\frac{1}{2}$ for filing by small entity, if applicable. Applicant claims small entity status. See 37 CFR 1.27.		<\$ >
SUBTOTAL		\$130.00
Processing fee of \$130.00 for late furnishing of the English translation.		\$
TOTAL NATIONAL FEE		\$130.00

[] It is hereby petitioned for an extension of time in accordance with 37 C.F.R. 1.136(a). The appropriate fee required by 37 C.F.R. 1.17 is calculated as shown below:

Small Entity			
Response Filed Within			
[] First	-	\$ 60.00	
[] Second	-	\$ 225.00	
[] Third	-	\$ 510.00	
[] Fourth	-	\$ 795.00	
[] Fifth	-	\$1,080.00	

month after time period set

Other Than Small Entity			
Response Filed Within			
[] First	-	\$ 120.00	
[] Second	-	\$ 450.00	
[] Third	-	\$1,020.00	
[] Fourth	-	\$1,590.00	
[] Fifth	-	\$2,160.00	

month after time period set

[XX] Total fees enclosed: \$130.00

[XX] Credit Card Payment Form, PTO-2038, authorizing payment the amount of \$130.00 is enclosed to cover the above fees.

[XX] Conditional Petition for Extension of Time:

If any extension of time for a response is required, applicant requests that this be considered a petition therefor.

[XX] The Commissioner is hereby authorized and requested to charge any additional fees which may be required in connection with this application or credit any overpayment to Deposit Account No. 02-4035. This authorization and request is not limited to payment of all fees associated with this communication, including any Extension of Time fee, not covered by check or specific authorization, but is also intended to include all fees for the presentation of extra claims under 37 CFR 1.16 and all patent processing fees under 37 CFR 1.17 throughout the prosecution of the case. This blanket authorization does not include patent

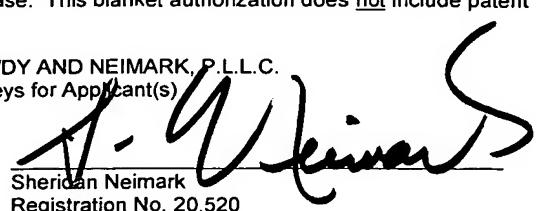
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